

## **PayPal**



Ask your consultant for a *PayPal™* email payment request  
An online secure payment gateway will be sent to your email  
Where you can pay with Visa, Mastercard or *PayPal™* Account

## **CHEQUE PAYMENTS**

**Sent to: PO BOX 516 Greenacres SA 5086**

**Made payable to: RoundAbout Travel Pty Ltd**

Cheque must be received 7 working days before your due date

## **BPAY®**



**Customer Reference number to be advised by consultant**

**Do not use the booking number on your invoice**

### **Telephone & Internet Banking**

Contact your bank or financial institution to make this payment from your  
Cheque, savings, debit or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)  
Please email a copy of your receipt to your consultant

## **DIRECT DEPOSIT**

**BSB: 015311 Account Number: 482501536**

**Account Name: RoundAbout Travel Pty Ltd**

Please email a copy of your receipt to your consultant

## **CREDIT CARD**

**Complete the following credit card authority form and  
return to your consultant for processing.**

**Credit cards can be referred to 3<sup>rd</sup> party suppliers to charge,  
such as airlines, as this avoids passing on merchant fees.**

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**By processing payment and finalizing your booking you agree to be bound by  
and understand our terms and conditions as set out on page 3 of this document**

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**CREDIT CARD CHARGE AUTHORISATION FORM**

I, \_\_\_\_\_  
*(Insert Cardholders name as it appears on the card)*

Hereby authorise RoundAbout Travel Pty Ltd to debit my *(tick which card applies)*  
 Visa Card ( )      American Express ( ) [Only accepted on certain airfares please contact us for details]  
 Mastercard ( )      Diners Club ( ) [Only accepted on certain airfares please contact us for details]

Card Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

CVV: \_\_\_\_\_ *last 3 digits on back of card n signature strip or front 4 digits on AMEX*

Passenger Name/s Relationship to Cardholder if applicable

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Amount

\$
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Drivers License No.: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Street Address: \_\_\_\_\_

Suburb/State/Postcode \_\_\_\_\_

Home Ph No.: \_\_\_\_\_ Mobile No.: \_\_\_\_\_

**Credit Card Transaction:** For charges by RoundAbout Travel Pty Ltd for round the world airfares we can only accept VISA or MASTERCARD. American Express and Diners Club cards can be accepted by some suppliers, please confirm with us before filling out this form. In some circumstances, to save passing on merchant fees, your card may be charged by the travel service provider instead of RoundAbout Travel Pty Ltd. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against RoundAbout Travel Pty Ltd. You agree that you will not seek to charge back your payment to RoundAbout Travel Pty Ltd.

**Terms and Conditions of Booking:** By signing this credit card charge authorisation form you acknowledge that you have read, understood and agree to be bound by the Booking Terms and Conditions as displayed on our website at the time of booking. If your booking was made over the phone or email you can download a copy of the terms and conditions at [www.roundabouttravel.com.au/terms-and-conditions.html](http://www.roundabouttravel.com.au/terms-and-conditions.html) and there is a copy following this form.

**I acknowledge that I am 18 years of age or older, I authorise the above charges and acknowledge that I have read, understood and agree to be bound by the Booking Terms and Conditions.**

Signature: \_\_\_\_\_ Date \_\_\_\_\_

Full Name: \_\_\_\_\_

## PAYMENT OPTIONS, TERMS AND CONDITIONS

Please read the following terms and conditions carefully. You must not accept any booking unless you understand and agree with the following terms and conditions.

**Prices:** All prices are subject to availability. Prices can be withdrawn without notice and can vary at any time.

**Deposit and Final Payment:** We require a minimum deposit of \$200 per person when booking. Your service provider may require further deposits if booking tours or accommodation. All deposits are non-refundable. Unless stated otherwise your payment will be due in full 30 days after deposit is due.

**Credit Card Transactions:** Credit card surcharges of 3% for Diners Club and American Express will apply. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against RoundAbout Travel Pty Ltd. In the event that payment has been made to RoundAbout Travel by credit card, you agree that you will not seek to charge back your payment to RoundAbout Travel.

**BPAY Transactions:** Please note that BPAY takes up to 3 business days to process. If you are paying by this method you will need to pay at least 3 business days prior to the actual due date. You must notify us of your payment once it has been made.

**Cheque Payments:** Cheque payments may only be made by prior arrangement. We require that we receive a cheque payment a minimum of 7 working days prior to your due date. Where you pay by cheque, you agree not to stop payment of the cheque even when you cancel a booking. You agree that we may apply the proceeds of the cheque to satisfy any liability you have to us, including any liability in respect of cancellation fees, before refunding the balance to you.

**Cancellation Fees:** We are unable to provide a refund to you until we receive the funds from the relevant supplier. Cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Fees will also apply where a booking is changed or tickets are re-issued. Where we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify us for the amount of that fee or charge. The minimum cancellation fee for any airfare booking is 30% of the total airfare cost including taxes and excluding any credit card surcharges. The minimum cancellation fee for any accommodation booking is 20% of the total accommodation price.

**Taxes:** Certain taxes are mandatory in various countries. There may also be an additional local tax charged at some airports. All taxes are subject to change without notice.

**Travel Insurance:** Travel Insurance is strongly recommended by the Department of Foreign Affairs and Trade for all overseas travel. All queries and claims are to be raised directly with QBE Travel insurance. RoundAbout Travel is not authorised to give information on or issue travel insurance with QBE. RoundAbout Travel has a referral agreement with QBE whereby we are paid commission for all travel insurance issued based on our referral.

**Agency:** RoundAbout Travel acts as a travel agent only. We sell various travel related products on behalf of a number of transportation, accommodation and other wholesale service providers. These included, but are not restricted to, airlines, coach and rail operators. RoundAbout Travel's obligation is to book travel arrangements on your behalf and to arrange contracts between you and the relevant travel service providers. We have no responsibility for these services. We do not make or give any warranty or representation in regards to their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not RoundAbout Travel. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with RoundAbout Travel.

**Liability:** We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part.

**Special Requirements:** Please advise your consultant of any special requirements you may have, for example, specific meals, medical requirements, mobility restrictions and so on.

**Frequent Flyer:** Please advise your consultant of your frequent flyer details. Your consultant will pass these details on to the relevant supplier but cannot guarantee that the supplier will credit points for your booking. Please retain all boarding passes to allow verification of your travel if required.

**Passports & Visas:** It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All travellers must have a valid passport for international travel and many countries require at least 6 months validity from the date of entry. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it.

**Travel Advice:** For travel advice please contact the Department of Foreign Affairs and Trade or visit their website at [www.smartraveller.gov.au](http://www.smartraveller.gov.au).

**Health:** It is your responsibility to ensure that you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation.

**Travel Documents:** Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. All travel documents are non transferable. All airline tickets must be issued in the name of the passport/photo identity holder, some carriers will deny carriage if the name varies and the booking may be cancelled. Any errors in names on your documentation will be your responsibility if not advised at the time of booking. It is your responsibility to obtain your travel documents from us prior to travel. As a general rule your travel documents will be available for download, via e-mail or post 4 weeks prior to departure, however, this will depend on your individual arrangements.